

WORLD CLASS SERVICES



Descisys Ltd has provided consulting services for Business Intelligence, OLAP and Data Warehousing since the businesses conception in 1992. Our expertise is focused on three service functions that ensures each client maximises their return on investment;

- **Consultancy Services**
- **Implementation Services**
- **Support and Maintenance Services**

CONSULTANCY SERVICES

Descisys Ltd consultancy services focus on shortening your implementation time and reducing risk, ensuring the results of the solution are experienced quicker and addresses all key areas of the solution deployment cycle.

- **Architecture:** establish a scalable and flexible architecture that provides the platform for comprehensive analysis and reporting proofed to meet the enterprises short and long term requirements
- **Analysis and Design:** via thorough analysis of your company's pain points and project objectives, we design a solution that is highly tailored and delivers a system that will ensure rapid and accurate reporting that is easy to access throughout the organisation
- **Development and Testing:** via both technical and functional testing, including validation and acceptance within the enterprise, we ensure the built solution addresses project goals and fits with business processes
- **Deployment and Training:** makes the user 'self-service' transition painless via expert training and high level support



IMPLEMENTATION SERVICES

Descisys Ltd has a 100% implementation success rate, an outstanding achievement that can be credited to our highly skilled implementation service team. Specialising in project management and on-site technical expertise, Descisys Ltd ensures that the solution meets and exceeds your business and project goals.

- **Project Management:** via a wealth of project experience our consultants provide a vision for the solution implementation and ensure project milestones are defined and met
- **Technical Resources:** on-site consultants to provide detailed, one-on-one guidance and expertise during the transition process. This ensures a rapid implementation whilst simultaneously developing a highly skilled end-user

SUPPORT AND MAINTENANCE SERVICES

Descisys Ltd provides on-going, reliable and trusted support via comprehensive application management, DBA and support services.

Included is;

- Access to our 24x7 help-desk and remote access via VPN for immediate problem resolution
- New releases of our technology are covered under our maintenance contract



Business Intelligence Solutions



WORLDWIDE OFFICES

NEW ZEALAND

Level 2
268 Manukau Rd
Epsom
PO Box 8239
Auckland
T. +64 9 366 0710

AUSTRALIA

Level 39
Citigroup Centre
2 Park Street
Sydney
New South Wales
T. +61 2 9004 7851

UNITED KINGDOM

42 Langham Street
London
W1W 7AT
T. +44 207 255 2633